

**Zachariah Nobel** Operations Analyst

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## SKILLS

- Demonstrated ability to acquire computer skills rapidly.
- Strong client and staff contact/management skills.
- Computer Languages: Perl, SQL database, PHP, C, FORTRAN, BASIC, LabView programming languages.
- Software: Salesforce CRM, Splunk, Apache, Sendmail, SSL, UNIX Shell scripting, Emacs, vi, M.S. Excel, M.S. Access, M.S. Word, M.S. PowerPoint.
- Operating Systems: DOS, UNIX(Linux Red Hat/Fedora/Centos ), Macintosh, Windows 3.11-Window XP Pro, Windows Vista.
- Computer/hardware: IBM x86, Macintosh, Sun Sparc, HP, & DEC systems, RAID, DLT and DAT backup devices.
- Electricity/Electronics: Microprocessors, digital electronics, AC & DC power monitoring theory & hardware.

## EXPERIENCE

Senior Customer Support Engineer, Bob Tagg, Fat Spaniel Technologies Inc. (8/2003 – Present) , Responsibilities over the past 6 years include: Customer Support, on site monitoring hardware installation, server system administration, software service programming, inter-departmental communications, OEM integration beta testing & problem solving.

Independent Contractor, Self-Employed (5/2000 – 2005)

I developed client websites and supporting databases incorporating SQL database information with CGI web scripting in PERL and PHP programming languages.

Director of Technical Services, Darren Korn, CREST/REPP (9/99 - 5/2000)

I was the senior staff member responsible for hardware system design & administration, SQL database programming, CGI script writing & interactive web project integration. Projects included migrating all Internet services from a Solaris-based platform hosted in Bowie, MD to a RAID hosted linux server co-located at Above.net.

Manager of Internet Services, Jennifer Jordan/Roby Roberts, CREST/REPP (3/99 - 9/99)

I managed all internet and computer services through a merger between CREST and REPP. I also supervised 5 staff members and negotiated major hosting contracts for internet services. Duties included design of database/CGI projects, public speaking, network system administration, and acting as primary contact for CREST during the transition to a merged state with REPP.

System Administration & Technical Services, Andrew Waegel, CREST (6/96 - 3/99)

Maintained mailing list software, archives, integrated SQL/CGI database programming, general system administration of both the CREST web server, as well as the local office network.

System Administration and Technical Support, Joe Pruett, Teleport Inc. (2/95 - 4/96)

I served as a spokesperson for the IT department and company. I also posted regular reports on current projects, plans for future expansion/maintenance, maintenance warnings, and written explanations that were posted to all Teleport users (approximately 18,000 user accounts). Planned, coordinated and directed a search for a phone system to handle the entire company's needs.

## EDUCATION

**BA. Physics, Reed College**, Portland Oregon, May 1994

**UC Berkeley Extension**, Berkeley, 1998 (continuing Education in SQL database design)